

## Apple call center gives Las Cruces a ring

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LAS CRUCES — Do you have a question about your iPhone? Are you have difficulties with your Macintosh? Well, starting later this year, when you call for customer assistance for an Apple product, you might speak to someone here in Las Cruces.

With plans to hire about 300 workers, VMC announced that it will soon open a customer contact center in Las Cruces that will provide customer support for Apple. VMC is a wholly owned subsidiary of Volt Information Sciences Inc., a company co-founded by New Mexico State University alum Jerome Shaw.

If you would like to apply for a job at the new center, a job fair will be held from 1 to 7 p.m. on Tuesday in the second-floor auditorium of New Mexico State University's Corbett Center Student Union. James Kisyk, VMC special projects manager, said that people who are interested in applying for a job can contact Volt's El Paso office and start the process before Tuesday.

The phone number for the El Paso office is (915) 856-1357 and the person in charge of the recruiting process is Cynthia Chavez.

"If people call (before Tuesday) I can send them an online application and they can do the preliminary testing," Chavez said. "That would help to streamline the process."

Kisyk said that the location of the customer contact center has not yet been finalized.

"Training will start in November," he said. "So we hope to be operating at least by December."

Eventually, the company will move into a facility at NMSU's Arrowhead Research Park.

"They need some short-term space, but their long-term plan is to go into the Arrowhead Park," said Steve Vierck, president and CEO of the Mesilla Valley Economic Development Alliance, which provided NMSU support when the company was researching Las Cruces. "Strategically, this is an extremely important project; it'll help bring Arrowhead attention and momentum."

Ground was broken for the research park earlier this year.

Kisyk said that there will be a mixture of full-time and part-time positions available, with pay starting at about \$10 an hour and rising from there depending on position and ability.

According to an NMSU release, Shaw received his bachelor's degree in electrical engineering from NMSU in 1949. He founded the company in 1950 with his brother William. Volt now has more than 300 offices worldwide and has annual revenues in excesses of \$2 billion.

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### If you go

**What:** Job fair for new customer contact center in Las Cruces

**When:** 1 to 7 p.m. Tuesday

**Where:** The second-floor auditorium of NMSU's Corbett Center Student Union

**Information:** Call the company's El Paso office at (915) 856-1357

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